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IMPORTANT NOTICE

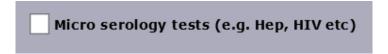
On October 10th 2020 the Royal Devon & Exeter NHS Foundation Trust is going live with a new electronic patient record system called Epic. As part of this trust wide system change, the laboratories at the RD&E are gaining a state of the art laboratory IT system to replace the current, outdated system. This new system will provide many benefits to the laboratories and our service users.

To allow the transition to our new laboratory system, the electronic pathology test requesting system (ICE) will be unavailable for requesting from 6pm on October 9th for the duration of the weekend, with the service resuming on Monday 12th. During this time we ask that any pathology requests are placed using the old paper request forms.

After the weekend of Epic go live, the ICE system will mostly look and function in the same way, however there will be some updates to be aware of as follows.

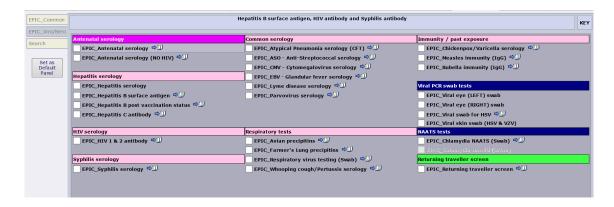
MICROBIOLOGY SEROLOGY REQUESTING

Microbiology serology tests were previously ordered via the 'Microbiology serology tests' single orderable:



This was confusing for many users who were trying to find specific serology investigations.

This will be replaced with a full catalogue of microbiology serology tests, which can be found on the Microbiology tab, or they can be found using the search function.



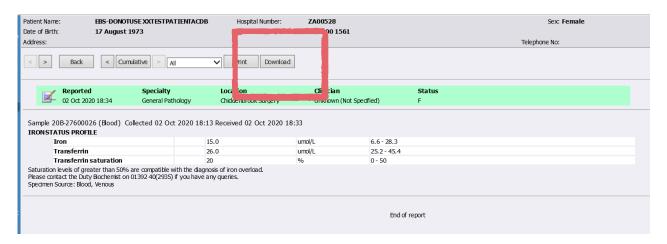
DOWNLOADING RESULTS FROM ICE INTO YOUR CLINICAL SYSTEM

When viewing pathology reports in ICE you have the ability to download a report for your patient into your clinical system. Although this feature has been in place since the ICE system went live, there has been an issue with multiple copies of the reports being sent, and ICE users were advised not to use the download feature.

Now this issue has been resolved and you will only be sent single copies of reports when using the download function. To download a report from ICE, go to the patient reports view. You will find a download button at the right hand side of each report row:



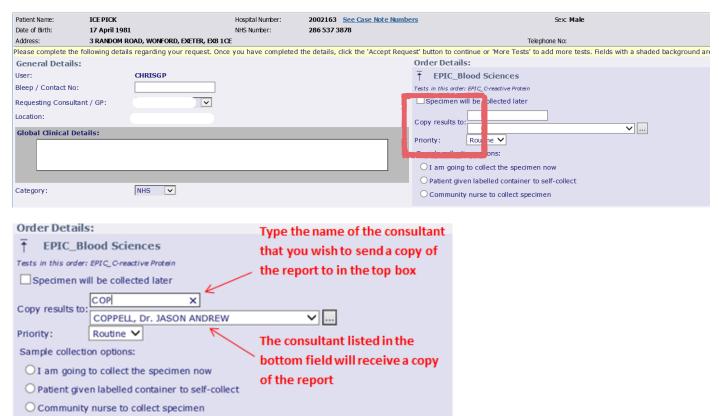
... or when looking at individual reports:



COPYING IN RD&E CONSULTANTS TO RECEIVE REPORTS

You will now have the ability to 'copy in' an RD&E consultant when placing an order for pathology tests in ICE. When you do so, the consultant listed will receive a copy of the report in addition to the GP selected on the request.

The 'copy results too' field can be found on the order details page:

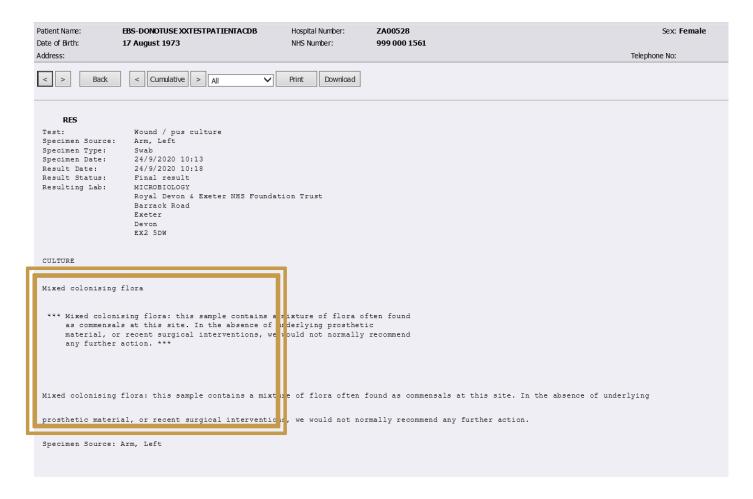


If you do not need a consultant, please leave this field blank.

MICROBIOLOGY REPORT COMMENTS

During our system testing we discovered an issue with comments attached to microbiology reports in that the comment text is sent in two parts of the report message that comes out of Epic. The result of this is that the comment text is displayed twice in the report that is sent to ICE and ultimately your systems.

Example:



Unfortunately this issue could not be resolved in time for the Epic go live, however the Epic product developers have recognised that this is a system fault and have committed to trying to produce a fix.

If you have any questions or concerns please do not hesitate to contact us on:

rde-tr.BloodSciencesAdmin@nhs.net

www.exeterlaboratory.com

Many Thanks
ICE Team

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