

Requesting Microbiology Advice consult via ICE

Ordering Clinicians: ICE Ordering

From May 2024, GP Microbiology advice consults will be requested via ICE. If you need to submit any clinical images to accompany the request please send to rduh.microconsultants@nhs.net and highlight this information within the information submitted.

- In ICE, find your patient and chose “**Order Test**”. You will find the new **Microbiology Advice Consult** under the Microbiology tab or via the Search function.
N.B. Be aware ICE can only be used for patients with an NHS number. You will see a pop-up to warn you that you will need to email in the event the patient does not have a valid NHS number in ICE.

Patient Name: **VANILLA ICE** Hospital Number: **2002152** [See Case Note Numbers](#) Sex: **Female**
 Date of Birth: **15 February 1985** NHS Number: **154 716 3143**
 Address: **23 ICEY COLD LANE, EXETER, EXETER, EX3 1CE** Telephone No:

Common Reqs Test Groups Blood Sciences Microbiology Cellular Pathology Fertility

EPIC_Common
 EPIC_Viro/Sero
 Search

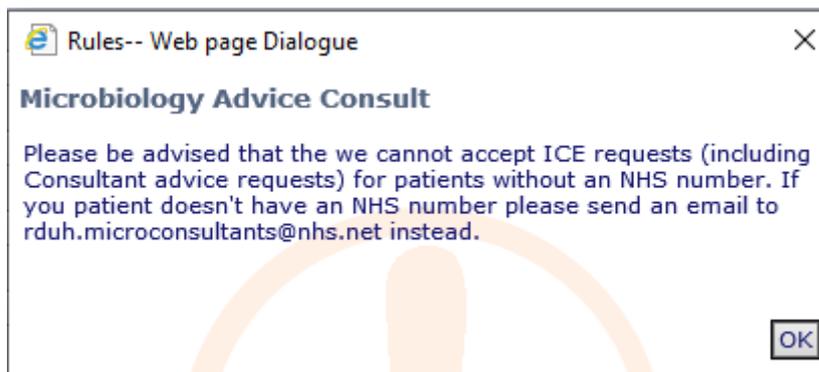
Set as Default Panel

Bacteriology investigations

Micro EPIC - URINE SPECIMENS
 Micro EPIC - SWABS (NOT-Genital)
 Micro EPIC - GENITAL SPECIMENS
 Micro EPIC - RESPIRATORY SPECIMENS
 Micro EPIC - ENTERIC SPECIMENS
 Micro EPIC - FLUID/TISSUE/DEVICE

Serology investigations

Micro EPIC VIROLOGY SEROLOGY PCR
 Inoculation Injury
 Microbiology Advice Consult 1



2. On ordering, you will be asked to select a **Reason for referral**. Depending on which option you chose you will be asked specific questions required by Microbiology to be able to respond to your request. Chose the most appropriate option then click **OK**

Rules-- Web page Dialogue

Microbiology Advice Consult Panel 1

Urgent Advice
For urgent advice needed in hours or out of hours (see beneath) please contact the on call Microbiologist via switchboard

Advice Information
Please check the Antimicrobial guidelines on the Primary Care formulary before requesting a Microbiology advice consult:
<https://southwest.devonformularyguidance.nhs.uk/formulary/chapters/5-infections>
Click on More Info to visit website.

More Info...

GP Guidance can also be found on the Exeter Microbiology website:
<https://www.exeterlaboratory.com/microbiology/gp-guidance/>
Click on More Info to visit website.

More Info...

If submitting linked clinical images please send to: rduh.microconsultants@nhs.net and highlight this within the information submitted.

This e-referral system is for non-urgent advice between Mon – Fri (09:00-16:30) excluding bank holidays. We aim to respond to all referrals on the same day, depending on demand. Any weekend enquiries will be answered by the end of the next working day.

Note that the majority of responses will be sent to your clinical system through the regular pathology reporting route and phone calls will only be made for selected cases.

Please select reason for referral

Additional abx options following culture
 Standard microbiology advice
 Complex clinical case

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OK

Additional abx following culture result:
Request for release of further antimicrobial susceptibilities following final culture result.

Standard microbiology advice:
Clinical query regarding infection management.

Complex clinical case:
Discussion of a patient with chronic infection, febrile returning traveller, or with significant infection history and antimicrobial exposures.

3. Complete all the questions provided and Click OK

Microbiology Advice Consult Panel 2.1

Date of culture and culture result

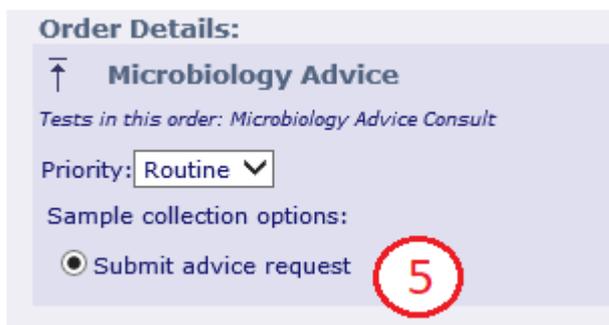
3

Further Information Required:

4. Once you have answered all the questions click on Continue with Request



5. Click on Submit Advice Request



6. Click Accept Request



Your request will now be sent via ICE and will be visible to the Microbiologists in the lab. If you need to submit any clinical images to accompany the request please send to rduh.microconsultants@nhs.net and highlight this information within the information submitted.